UNIVERSITY OF JAMMU

CIRCULAR

It has been observed that inordinate delays in responding to the issues raised in the grievance(s) received from the online portal of Jammu & Kashmir Government Grievance Cell and forwarded to the concerned Officer/Official of the University for reply, prove harsh to the applicants.

Therefore, it is once again circulated for the information of all the concerned that all replies/clarifications of the Grievances related to the University received on the online portal of Jammu & Kashmir Government Grievance Cell may be forwarded to Dr. Akhilesh Sharma, Liaison Officer, Vice-Chancellor's Secretariat as hard copy & soft copy to e-mail-ID juliaisonofficer@gmail.com (contact number 9419210871) within five days from the date of receipt of the Grievance, failing which the concerned Official shall be liable to the strict action, for not responding within the stipulated time frame.

In case, the said complaint does not pertain to their Office, the same be returned immediately.

By Order,

REGISTRAR'

No: Ex trus/20121893-990 Dated: 19.02.2020

Copy to:-

- 1. Spl. Secretary to the Vice Chancellor, for kind information of the Hon'ble Vice Chancellor, please.
- 2. Sr. P.A. to the Dean Academic Affairs/Dean Research Studies/ Registrar/Controller of Examinations, University of Jammu
- Director, DDE/CDC/DLL/DIQA/Physical Education/HRDC/Centre for Studies in Museology & Sheikh Noor-ud-Din-Noorani Museum of Heritage/DSRS/ Centre for History of Culture of Jammu & Ladakh Region/SHTM/ICCCR&HRM/Disaster Management Centre/School of Visual and Performing Arts, Design and Architecture/Centre for New Literature, Culture and Communications/Centre for Women Studies/ Centre for IT Enabled services & Management
- 4. All Campus Deans, University of Jammu.
- 5. All Rectors / Directors of the campuses of the University
- 6. Dean Students Welfare/Provosts (Boy's/Girl's Hostels)/Dean Student Placement
- 7. All Heads/Directors/Rectors of the Teaching Departments/Offsite Campuses, University of
- 8. Convener, Website Monitoring & Updation Committee for uploading on the University website
- 9. I/c. Librarian, Dhanvantri Library.
- 10. I/c Administrator, General Zorawar Singh Auditorium
- 11. I/c Director, Computer Centre
- 12. Medical Officer, UHC
- 13. All Wardens of University Hostels
- 14. All Dy. Registrars/Assistant Registrars
- 15. Sr. P.A. to the Joint Registrar (Finance/Exams)
- 16., Programme Coordinator, NSS
- 17. Executive Engineer/Manager Guest House
- 18. President, JUTA/JUOWA/JUNTEU/JUNGEA
- 19. Security Officer
- 20. All Sections
- 21. Guard File